



## NUHS G.R.O.S.S. #51

# Addition of TOSP code and surgical code to Efile and Discharge Summary

### What is Stupid? Why is it Stupid?

- Patients had to request procedure codes separately after discharge
- Created extra work for MROs and doctors
- Average 14 day turnaround time for doctors to endorse and route back to MRO to release to requestors

### What was Implemented?

## Procedure Name / Code is now included in Discharge Summary

### Before

- Patients submitted request to MRO post-discharge
- MRO created deficiency for doctor endorsement
- Doctors reviewed and provided procedure codes.



### Now

- Leveraged data pull from EMR into summary
- Procedure codes now available upon discharge
- MRO no longer need to create request, route to department and follow up with doctors.
- Reduced time for clinicians to review and write diagnosis.

### Impact

- Reduced patient wait time from **14 days to immediate access**
- Improved patient experience for insurance claims
- Time saved : ~**8.33 man-hours per month** (10 req per month x 50 minutes)

Group Medical Records Office

# Addition of TOSP code and surgical code to Efile and Discharge Summary

Procedure Name / Code is now included in Discharge Summary and MRO no longer needs to create a deficiency in EPIC to route requests for doctors' endorsements.

- 8.33 man-hours saved monthly
- Patients can access results instantly, down from 14 days



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