





28 NOVEMBER 2025



Celebrating individuals and teams who shape a positive, inclusive workplace culture – where people feel valued, connected, and inspired to thrive.

## LONG SERVICE

### AWARD

#### 25 YEARS

#### **BAI XINLAI**

Medical Laboratory Technologist Laboratory Medicine, NTFGH

#### **CELESTINE LEE MEI LING**

Head Communications & Community Relations, NTFGH & JCH

#### DR CHUA AI PING

Senior Consultant, Division of Respiratory Medicine, Department of Medicine, NTFGH

#### **CHUA POH HAI**

Senior Principal Radiographer Radiology, NTFGH

#### DR HWANG CHI HONG

Deputy Chief Quality Officer & Advisor Quality, Innovation & Improvement, NTFGH

#### JAYANTHI MARY ANN AROKIASWAMY

Assistant Nurse Clinician Clinic A41 Eye, NTFGH

#### **JENNY ANG YEN LAY**

Principal Enrolled Nurse Clinic A73/74 General Surgery, NTFGH

#### KAREN GRACE

Senior Pharmacy Technician Pharmacy, NTFGH

#### LEE PHEK HAR

Manager Inpatient Operations, NTFGH

#### LOO KAI CHIN

Nurse Clinician Intensive Care Unit/High Dependency, NTFGH

#### MALATHY D/O SUBRAMANIAM

Senior Staff Nurse <u>Diagno</u>stic Imaging, NTFGH

#### MANISAH BTE MARSEETY

Staff Nurse Ward C3, JCH

#### NORFADHILAH BINTE SAMSURI

Senior Pharmacy Technician Pharmacy, NTFGH

#### OIU WENJING

Senior Principal Physiotherapist Physiotherapy, JCH

#### **S MANIMALA**

Senior Technician Operating Theatre (OT), NTFGH

#### SITI JUNAINAH BINTE ANWAR

Nurse Clinician Intensive Care Unit/High Dependency, NTFGH

#### SITI NURASHIDAH BINTE ABDUL RASHID

Senior Staff Nurse Ward C5, JCH

#### **SUHAILY BINTE IBRAHIM**

Service Assistant Manager Bed Management Unit, NTFGH

#### SULIMAH BINTE YATI

Clinical Coding Specialist Group Medical Records Office, NTFGH

## LONG SERVICE

## AWARD

### 30 YEARS

#### A/PROF DAN YOCK YOUNG

Deputy Chief Executive, NUHS
Chief Executive Officer, NTFGH & JCH
Senior Consultant, Division of Gastroenterology and Hepatology,
Department of Medicine, NUH
Senior Consultant, Adult Liver Transplantation Programme, National
University Centre for Organ Transplantation, NUH
Associate Professor, Yong Loo Lin School of Medicine, NUS

#### CLIN A/PROF GERALD CHUA SENG WEE

Chief Quality Officer, NTFGH & JCH Director, Medical Workforce Transformation Senior Consultant, Division of Respiratory Medicine, Department of Medicine, NTFGH

#### JOYCE LOKE POH CHING

Head, Operations Emergency Medicine & Bed Management Unit, NTFGH

#### LOW BENG SEE

Senior Medical Laboratory Scientist Laboratory Medicine, NTFGH

#### RAJALETCHUMI D/O RAJA SINGAM

Nurse Manager Ward B9 (Private), NTFGH

#### SIM BENG TUAN

Technician Endoscopy, NTFGH

#### SITI ZAMNAR BINTI SALLEH

Senior Enrolled Nurse Diagnostic Imaging, NTFGH

#### TAN HAI YANG

Deputy Director Allied Health, NTFGH JHC SPOTLIGHT

## LONG SERVICE

AWARD

35 YEARS

#### **KHOO MAY LIN**

Senior Nurse Manager Emergency Department, NTFGH

#### **KOAY SIEW KHIM**

Senior Nurse Manager Clinic A64 Urology, NTFGH

## LONG SERVICE

AWARD

40 YEARS

#### **JAMALIAH BINTE JAMAHAT**

Senior Staff Nurse Nursing Administration, NTFGH

#### **NG SOW CHUN**

Chief Nurse, NTFGH & JCH

## LONG SERVICE

### AWARD

45 YEARS

#### **CHEONG LAI KUM**

Senior Staff Nurse Intensive Care Unit/High Dependency, NTFGH

#### DR DANIEL TAN EE LEE

Senior Consultant
Division of Hepatobiliary & Pancreatic Surgery
Department of General Surgery, NTFGH

#### HAFIDAH BINTE ARSHAD @ HAFIDAH BINTE SAWI

Nurse Manager Clinic A34 Cardiology, NTFGH

#### SANTHA DEVI D/O TANGAVALU

Principal Enrolled Nurse CSSD / TSSU, NTFGH

#### **ZALILA BINTI SHAFIE**

Assistant Nurse Clinician Emergency Department, NTFGH

## LONG SERVICE

AWARD

50 YEARS

#### **ANG POH NGIUK**

Pharmacy Technician Pharmacy, NTFGH

#### **JALEJAH BINTI MOHAMAD**

Senior Enrolled Nurse CSSD / TSSU, NTFGH

#### **ROHANI BINTE KAMSANI**

Assistant Nurse Clinician Operating Theatre (OT), NTFGH

# LIFELONG DEDICATION TO CARE AWARD

**The Lifelong Dedication to Care Award** honours individuals who have devoted their careers to uplighting care and service within JurongHealth Campus and our broader healthcare community.

This award recognises decades of unwavering commitment, pioneering contributions, and a deep dedication to the people we serve.

Recipients embody the spirit of service excellence - forging new pathways, raising standards, and shaping the organisation through dedication, integrity, resilience, and an enduring passion for making a meaningful difference to the lives of others.

#### ADJ A/PROF TEY BENG HEA

Visiting Consultant, Division of Endocrinology Department of Medicine, NTFGH

## WELLBEING WARRIOR AWARD

This award recognises champions who make the effort to enhance emotional, mental and physical wellbeing of staff and their team.

#### **CLIN ASST PROF AUNG LWIN**

Clinical Director, Emergency Surgical Unit, Senior Consultant, Division of Upper Gastrointestinal Surgery, Department of General Surgery, NTFGH

#### SEE CHEE QING

Head & Principal Occupational Therapist Occupational Therapy, NTFGH

#### THANALETCHUMI D/O SEEMARAJ

Service Executive
Outpatient Operations, JCH

#### WONG WAN KHEE

Senior Process & Innovation Specialist Quality, Innovation & Improvement, NTFGH

## PEOPLE SHAPER AWARD

This award highlights leaders who consistently prioritises their people. This individual actively develops, mentors and grows their staff's capability.

#### **CHIA GUAT TIN**

Senior Nurse Manager Ward B10 (Private), NTFGH

#### **KELVIN LEW SIN MIN**

Senior Assistant Director Quality, Innovation & Improvement, NTFGH

#### LEE CHIEW LAN

Head & Senior Principal Physiotherapist Physiotherapy, NTFGH

#### DR LEE CHUNXI

Clinical Director & Principal Resident Physician Post-Acute and Continuing Care, JCH

## HEART OF VALUES

## AWARD

This award honours those who consistently live out the NUHS Core Values. This individual inspires others to do the same through exemplary actions.

#### **CHEW HUI XIAN**

Senior Medical Technologist Neurodiagnostic Laboratory, NTFGH

#### **ELIZABETH TAN SIEW LIAN**

Service Executive Financial Counselling, NTFGH

#### NG LAII TSENG

Assistant Director
Patient Experience and Culture Office, NTFGH

#### NITHIANATHAN S/O SIGAMANI

Senior Process & Innovation Specialist Quality, Innovation & Improvement, NTFGH

#### **ROHANI BINTE KAMSANI**

Assistant Nurse Clinician Operating Theatre (OT), NTFGH

#### **TEH JIA MIN**

Patient Service Associate Executive Inpatient Operations, NTFGH

#### **TOH ENG HOCK**

Senior Enrolled Nurse Emergency Department, NTFGH

## AWARD

This award highlights the team that colours outside the lines, dares to innovate, and brings magic to the ordinary. This team is artistic, imaginative, and creative.

#### COURAGE BREAST CANCER SURVIVORSHIP GROUP

Initiated on a voluntary basis by a multidisciplinary cohort of clinical staff, the programme was conceived to offer a dignified, supportive platform for breast cancer patients and survivors through thoughtfully curated events. Operating with limited financial resources, the team demonstrated exceptional commitment by contributing their own time, skills, and resources, crafting decorative items and independently securing sponsorships. Their efforts resulted in a diverse portfolio of meaningful activities that not only enriched patient engagement but also empowered experienced patients to mentor those newly diagnosed, while simultaneously inspiring broader participation from fellow colleagues across departments.

#### Adj A/Prof Oh Han Boon (Lead)

Associate Chairman, Medical Board, Care Transformation Deputy Chief Medical Informatics Officer Head & Consultant, General Surgery, NTFGH

#### Li Bo (Lead)

Assistant Nurse Clinician Nursing Clinical Services, NTFGH

#### Krystle Tang Huey Weng (Co-lead) Assistant Nurse Clinician

Assistant Nurse Clinician Nursing Clinical Services, NTFGH

#### **Dr Choong Wen Ling**

Consultant
Division of Breast & Endocrine Surgery,
Department of General Surgery, NTFGH

#### **Er Soh Hoon**

Principal Radiographer Radiology, NTFGH

#### **Fang Liwei**

Manager Clinical Operations, NTFGH

#### Li Fei

Senior Staff Nurse Clinic A71 & A72, Chemotherapy Unit, NTFGH

#### Pamela Lee Wanzhen

Principal Occupational Therapist Occupational Therapy, NTFGH

#### **Dr Rachel Wong Su Jen**

Consultant Department of Haematology-Oncology, NCIS

#### **Toh Lay Cheng**

Senior Nurse Clinican Nursing Clinical Services, NTFGH

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#### DYSPHAGIA SCREENING TOOL (DST) TEAM

The Dysphagia Screening Tool (DST) team exemplifies resilience, innovation, and excellence in advancing oropharyngeal dysphagia management. Since 2023, they have demonstrated steadfast dedication, successfully completing two pilot cycles and positioning the initiative for full implementation across NTFGH and JCH. Their pioneering efforts have led to the development of Singapore's first hospital-wide dysphagia screening tool, marking a significant milestone in patient safety and clinical practice.

#### Gladys Tan Li Yue (Lead)

Senior Speech Therapist Speech Therapy, NTFGH

#### **Angela Lim Siok Ching**

Senior Nurse Educator Nursing Administration, NTFGH

#### Dr Flora Poon Min Mei

Senior Speech Therapist Speech Therapy, NTFGH

#### Low Inn Sze

Head & Senior Principal Speech Therapist Speech Therapy, NTFGH

#### **Muruganandam Devi**

Nurse Clinician Nursing Administration, NTFGH

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#### THE MRO STARS

The Medical Records Office and Communications teams jointly developed an engaging video promoting MRO's digital transformation via the NUHS App, emphasising seamless medical report applications. Through authentic portrayals and a clear focus on technological advancement, the video strengthened cross-functional collaboration and set a new benchmark for communicating digital initiatives with clarity, empathy, and impact.

#### Sae-Ng Vatini (Lead)

Senior Assistant Manager Group Medical Records Office, NTFGH

#### **Alvin Fock Chin Wai**

Senior Executive
Group Medical Records Office, NTFGH

#### **Benison Chua Teck Kai**

Senior Associate Executive Group Medical Records Office, NTFGH

#### Jenny Ng Xinyu

Executive Assistant
Group Medical Records Office, NTFGH

#### **Mohammad Salim Bin Sarkiman**

Executive Assistant
Group Medical Records Office, NTFGH

#### Nur Solehah Binte Sazali

Senior Administrative Assistant Group Medical Records Office, NTFGH

#### Relle Lee Hui Ying

Senior Assistant Manager Group Medical Records Office, NTFGH

#### Rozilawati Binte Rokaim

Senior Administrative Assistant Group Medical Records Office, NTFGH

#### **Velyn Chua**

Senior Administrative Assistant Group Medical Records Office, NTFGH

#### Willy Tan Wei Lei

Senior Executive Assistant Group Medical Records Office, NTFGH

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#### **ED ESS WORKGROUP**

The Emergency Department's fast-paced, high-pressure environment often drives teams to operate in silos. To counter this, the ESS workgroup—comprising clinicians, nurses, and operations staff—was established to strengthen interdepartmental cohesion through structured social activities. Guided by the TRICEP principle of interdependence, the team promoted active listening, open communication, and camaraderie.

#### Ng Kai Xin (Lead)

Senior Assistant Manager Emergency Medicine, NTFGH

#### **Dwi Mawarny Binte Jumadi**

Senior Executive Assistant Emergency Medicine, NTFGH

#### Fatin Nur Farhah Binte Ramli

Executive Assistant Emergency Medicine, NTFGH

#### Joanne Yeo Eng Mai

Senior Nurse Manager Emergency Department, NTFGH

#### Khairiyana Binte Miswan

Senior Associate Executive Emergency Department, NTFGH

#### Rayner Heah

Assistant Manager Emergency Medicine, NTFGH

#### Riska Pratiwi Wulandari Binte Roslan

Senior Patient Service Associate Emergency Medicine, NTFGH

#### Siti Maziah Binte Omar

Senior Executive Assistant Emergency Medicine, NTFGH

#### Tan Tse Ling

Senior Assistant Manager Emergency Medicine, NTFGH

## AWARD

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#### DIGITAL THINK TANK

Established in November 2024, the Digital Think Tank (DTT) has quickly become the driving force behind digital transformation across JurongHealth Campus. Comprised of representatives from multiple departments, it promotes a human-centric, inclusive digital ecosystem and empowers JHC staff to confidently adopt and experiment with AI and digital tools.

#### Dr Jared Louis Andre D Souza (Co-chair)

Chief Medical Informatics Officer
Deputy Group Chief Medical Informatics Officer
Senior Consultant, Department of Intensive Care Medicine, NTFGH
Senior Consultant, Division of General Medicine, Department of Medicine, NTFGH

#### Jan Lim Po Po (Co-chair)

Assistant Chief Operating Officer

#### Chew Yi Fei (Co-chair)

Chief Information Officer Group Information Technology Office

#### **Dr Keenan Chong Woon Hean**

Assistant Chief Medical Informatics Officer/ Associate Consultant, Department of Intensive Care Medicine, NTFGH

#### **Kelvin Lew Sin Min**

Senior Assistant Director Quality, Innovation & Improvement, NTFGH

#### **Zhang Zhongyun**

Lead Analyst Group Information Technology Office, NTFGH

For the full list of Digital Think Tank members, please refer to JHC intranet> Staff E-Resources > Digital Think Tank> DTT Steering Committee & Focus Group Leads

## TRUE GRIT

### AWARD

This award recognises the team that displayed extraordinary perseverance, grit, and adaptability in the face of adversity - rising stronger and transforming challenges into triumphs.

#### CLINICAL DISPUTE AND SERVICE FEEDBACK (CDSF)

Demonstrates outstanding grit and resilience in professionally managing patient complaints and emotionally charged situations. They bridge communication across departments, display exceptional emotional intelligence with distressed individuals, and remain composed when facing challenging situations. Their commitment to resolution, enhancing patient experience, and achieving positive outcomes under pressure is exemplary.

#### **Adeline Koh Shuhan (Lead)**

Senior Manager Medical Affairs

#### **Ang Ming Qiang**

Assistant Manager Medical Affairs

#### **Collin Lee Boon How**

Senior Executive Medical Affairs

#### **Emily Tai Xingyi**

Assistant Manager Medical Affairs

#### Melissa Nazir Marican

Assistant Manager Medical Affairs

#### **Neo Yi Qing**

Manager Medical Affairs

#### Nur Farhana Binte Ahmad Husnan

Senior Executive Medical Affairs

#### Rashi Srivastava

Senior Assistant Manager Medical Affairs

#### **Taufiq Lee Bin Sani Lee**

Executive Assistant Medical Affairs

#### **Vincent Cai Yingguan**

Senior Assistant Manager Medical Affairs

## TRUE GRIT AWARD

This award recognises the team that displayed extraordinary perseverance, grit, and adaptability in the face of adversity - rising stronger and transforming challenges into triumphs.

#### INPATIENT PODIATRY TEAM

Faced with adopting advanced wound care techniques and managing complex limb salvage projects, this team shouldered a substantial workload with determination. They invested in collective growth by clarifying triage pathways, strengthening communication, and fostering collaboration.

Through case discussions and shared learning, each member developed new skills while supporting one another. Their perseverance enhanced clinical expertise, expanded podiatry's multidisciplinary role, and benefited vulnerable patients, transforming challenges into meaningful growth opportunities.

#### Jolene Tai Jia En (Lead)

Senior Podiatrist Podiatry, NTFGH

#### **Beatrice Koh Hwee Jean**

Senior Podiatrist Podiatry, NTFGH

#### Charlotte Lee Jia Yi

Senior Podiatrist Podiatry, NTFGH

#### **Chris Wong Yan Kun**

Therapy Associate
Physiotherapy , NTFGH

#### Melissa Lee Yan Ting Senior Podiatrist

Senior Podiatrist Podiatry, NTFGH

#### Olivia Sheylara Shen Qiaoyun

Therapy Assistant Podiatry, NTFGH

#### **Susan Cheong Sok Tin**

Therapy Assistant Podiatry, NTFGH

#### **Teo Jun Ning**

Podiatrist
Podiatry, NTFGH

#### **Wee Chon Kiat**

Senior Therapy Associate Podiatry, NTFGH

## TRUE GRIT

### AWARD

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#### NATIONAL BILLING SYSTEM (NBS) PROJECT TEAM

This eight-year project faced technical challenges, evolving COVIDera requirements, and tight deadlines. The team adapted by rapidly mastering new tools, adjusting strategies, and supporting one another. Managing the development of NBS specifications and conducting rigorous testing, they demonstrated resilience and teamwork, ultimately delivering a national billing system that standardised processes across healthcare clusters.

#### Karen Goh Xue Qing (Lead)

Senior Manager Finance, NTFGH

#### **Chew Lay Si**

Senior Manager Corporate Finance Office, NTFGH

#### **Connie Chung Soon Yee**

Director Finance, NTFGH

#### Chong Woi Woi

Assistant Manager
Corporate Finance Office, NTFGH

#### **Donna Yeo Yee Pheng**

Senior Assistant Director

Corporate Finance Office, NTFGH

#### **Goh Bee Bee**

Assistant Director Corporate Finance Office, NTFGH

#### Joel Chan Chi Keng

Senior Assistant Manager Finance, NTFGH

#### Jocelyn Peh Si Rui

Assistant Manager Corporate Finance Office, NTFGH

#### Karin Chen Yanlin

Deputy Director Corporate Finance Office, NTFGH

#### Lee Ngee Bin

Assistant Manager
Corporate Finance Office, NTFGH

#### **Lim Yew Song**

Director Corporate Finance Office, NTFGH

#### **Ngian Wee Teck**

Assistant Manager
Corporate Finance Office, NTFGH

#### Ryan Chong Sin Ee

Senior Assistant Manager Corporate Finance Office, NTFGH

#### **Toh Chui Eng**

Senior Manager Corporate Finance Office, NTFGH

#### **Wei Wanting**

Senior Assistant Manager Corporate Finance Office, NTFGH

## TRUE GRIT AWARD

This award recognises the team that displayed extraordinary perseverance, grit, and adaptability in the face of adversity - rising stronger and transforming challenges into triumphs.

## NATIONAL HARMONISED INPATIENT PHARMACY SYSTEM (NHIPS) PROJECT TEAM

The NHIPS team together with the NBS workgroup worked together to maintain the existing SAP-iSH system while implementing the harmonised inpatient pharmacy system. Through consistent problem-solving and cross-functional collaboration, they successfully integrated workflows and ensured seamless operations. Their dedication, adaptability, and unity exemplify the effective execution of complex, long-term projects under demanding conditions.

#### Fung Kar Yen (Lead)

Head & Senior Principal Pharmacist Pharmacy, NTFGH

#### **Goh Shixu**

Senior Pharmacist Pharmacy, NTFGH

#### **Khoo Chong Zen**

Principal Clinical Pharmacist
Pharmacy, NTFGH

#### **Shanice Goh Hwey Shan**

Principal Pharmacist Pharmacy, NTFGH

#### **Tan Min Feng**

Senior Pharmacist Pharmacy, NTFGH

#### Yan Fui Wei

Principal Pharmacist Pharmacy, NTFGH

This award honours the team that exemplifies unity, trust and synergy – a true model of collaboration and camaraderie.

## DEPARTMENT OF MEDICINE ADMIN TEAM

Demonstrating exceptional teamwork, this team consistently provides support and steps up beyond their assigned duties. The HOD can rely on any member to handle tasks, reflecting their initiative and reliability. Their collaborative approach across departments cultivates a culture of trust, accountability, and positivity, enriching the work environment for all.

#### Edna Lin Mei Yi (Lead)

Senior Executive Medicine, NTFGH

#### Jeslyn Lee Wen Hui

Executive Assistant Medicine, NTFGH

#### Muhammad Hazwan Bin Abu Hassan

Executive Assistant Medicine, NTFGH

#### **Nur Azila Binte Mohd Zin**

Senior Executive Assistant Medicine, NTFGH

This award honours the team that exemplifies unity, trust and synergy – a true model of collaboration and camaraderie.

#### **BUDDY TEAM**

The ED Buddy Team enhances newcomer integration by providing emotional support, bridging culture, and conducting regular checkins. Their proactive guidance in addressing personal and workrelated challenges fosters a positive work environment, strengthens department cohesion, and promotes staff retention through consistent support and early intervention.

#### Marcia Sim Jia Jia (Lead)

Senior Staff Nurse Emergency Department, NTFGH

#### Ira Syafinaz Binte Ishak

Senior Staff Nurse Emergency Department, NTFGH

#### Muhammad Hanaffi Bin Mohamed Nasir

Staff Nurse Emergency Department, NTFGH

#### **Muhammad Shafie Bin Abdul Aziz**

Staff Nurse

Emergency Department, NTFGH

#### Simon Tan Shing Mien

Staff Nurse

Emergency Department, NTFGH

#### Thulasi D/O Krishnaraj

Senior Staff Nurse Emergency Department, NTFGH

This award honours the team that exemplifies unity, trust and synergy – a true model of collaboration and camaraderie.

## FOCUS GROUP BETWEEN NURSING AND FOOD SERVICE TEAM

This cross-functional team optimised meal delivery for dialysis patients by redesigning processes to eliminate scheduling delays. Leveraging a dedicated group chat, they enabled faster communication, timely updates, and rapid issue resolution. Additional enhancements—improved delivery of essential supplies and ED food reviews—fostered a culture of teamwork, respect, and patient-centred care.

#### Tan Chai Eng (Lead)

Assistant Director of Nursing Nursing Administration, NTFGH

#### **Anis Fitri Binte Amirrudin**

Nurse Manager Ward B10 (Private), NTFGH

#### Elsa Yeo Jun Yie

Senior Manager Group Food Service, NTFGH

#### Foo Bee Ching

Ward Service Associate Ward C4, JCH

#### **Joey Hiew Qing Hua**

Senior Executive Nursing Administrative, NTFGH

#### **Kang Pei Ling**

Senior Associate Executive Group Food Service, NTFGH

#### Lee Li Lian

Ward Service Associate Ward B3, NTFGH

#### Lee Wei Qing

Senior F&B Assistant Group Food Service, NTFGH

#### **Leonard Soon Kim San**

Ward Service Associate
Ward C11, JCH

#### **Ong Yoke Moi**

Nurse Clinician Intensive Care Unit/High Dependency, NTFGH

This award honours the team that exemplifies unity, trust and synergy – a true model of collaboration and camaraderie.

#### ICU BSST TEAM

This multidisciplinary initiative established a safe, evidence-based protocol for post-extubation dysphagia screening. By developing structured training and providing ongoing support, the team empowered ICU nurses to perform timely bedside assessments. Their work enables early dysphagia detection, reduces aspiration risk, improves recovery outcomes, and enhances patient safety, setting a new standard for ICU care quality.

#### Toh Wen Ya (Lead)

Nurse Clinician Nursing Clinical Services (APN), NTFGH

#### Dr Flora Poon Min Mei

Senior Speech Therapist Speech Therapy, NTFGH

#### **Dr Goh Ee Ling**

Senior Consultant Emergency Medicine, NTFGH

#### **Goh Siaw Ying**

Senior Staff Nurse Intensive Care Unit/High Dependency, NTFGH

#### **Ivy Lim Zhi Tong**

Senior Staff Nurse Intensive Care Unit/High Dependency, NTFGH

#### Ricardo Tan Wee Kian

Senior Staff Nurse Intensive Care Unit/High Dependency, NTFGH

#### **Shanthini Shanmugam**

Senior Staff Nurse Intensive Care Unit/High Dependency, NTFGH

This award honours the team that exemplifies unity, trust and synergy – a true model of collaboration and camaraderie.

#### MEDICAL SOCIAL INFORMATICS TEAM

This team effectively manages digitalisation projects within JHC and JurongHealth Fund while upholding clinical standards. By exploring Al Large Language Models, they advance transformative service delivery. Their success reflects strong teamwork, clear communication, and continuous improvement, balancing innovation with daily clinical responsibilities.

#### **Jayden Tan Boyuan (Lead)**

Senior Medical Social Worker Medical Social Services, NTFGH

#### **Gan Jia Yi**

Senior Medical Social Worker Medical Social Services, NTFGH

#### Jessica Nagulendran

Senior Medical Social Worker Medical Social Services, NTFGH

#### Samuel Tan Min Kai

Senior Medical Social Worker Medical Social Services, NTFGH

#### Seah Yilin

Principal Medical Social Worker Medical Social Services, NTFGH

#### Siti Zakiyyah Binte Kamaruddin

Senior Medical Social Worker Medical Social Services, NTFGH

#### Toh Keting

Social Work Coordinator Medical Social Services, NTFGH

This award honours the team that exemplifies unity, trust and synergy – a true model of collaboration and camaraderie.

#### CLINICAL OPERATIONS LEADERSHIP TEAM

Despite overseeing diverse specialties, they operate as a cohesive unit to maximise impact. Through cross-training, combined roll calls, Kaizen sharing, regular huddles, and team-building activities, they promote flexibility, standardisation, and continuous improvement. Their collective efforts achieved a CY2025 Q2 Overall SOC PES score of 90.3%, with staff earning National Day Awards, Service Quality Awards, and Kaizen competition recognition.

#### Yeo Shu Qi (Lead)

Head, Operations Medicine & Psychiatry, NTFGH

#### **Adeline Tan Huishan**

Head, Operations Ophthalmology, ENT & SOC Central Services, NTFGH

#### **Evelyn Low Sok Peng**

Head, Operations General Surgery, NTFGH

#### Fione Gun Pei Fuang

Head, Operations
Orthopaedic Surgery & Hand & Reconstructive Microsurgery, NTFGH

#### Nor Hidayah Binte Hamza

Senior Patient Service Associate Executive Clinic A31 & A32 Medicine, NTFGH

#### Nur Fazelah Binti Sani

Senior Patient Service Associate Executive Clinic A31 & A32 Medicine, NTFGH

#### **Nur Hazwani Binte Harffip**

Patient Service Associate Executive Clinic A31 & A32 Medicine, NTFGH

#### Nur Shahirah Binte Senin

Senior Patient Service Associate Executive Clinic A41 Eye, NTFGH

#### **Tan Yingying**

Patient Service Associate Executive Clinic A64 Urology, NTFGH

## DREAM TEAM

## AWARD

This award honours the team that exemplifies unity, trust and synergy - a true model of collaboration and camaraderie.

#### PEOPLE & CULTURE TASKFORCE (PCT)

The People & Culture Taskforce, comprising Communications, Human Resources, and representatives from Medical, Nursing, Allied Health, and the Transformation Office, has played a pivotal role in shaping and advancing JHC culture. Through the conceptualisation and execution of strategic initiatives, the taskforce has driven meaningful cultural transformation, fostering engagement, inclusivity, and a shared sense of purpose across the campus.

#### **Casey Chang Yi Peng**

**Group Chief Communications Officer** Communications Office, NUHS

#### Chua Siok Gee (Co-lead)

Deputy Director Human Resource Management, NTFGH

#### **Aaron Loh Chung Yu-En**

**Assistant Director** Communications Office, NUHS

#### Benji Yip

Senior Assistant Manager Community Relations, NTFGH

#### Cecilia Tan Eyin Jye

Senior Manager Human Resource Management, NTFGH

#### **Celestine Lee Mei Ling**

Head Communications & Community Relations, NTFGH & JCH

#### Dr Darryl Tan Jing Long

Associate Chairman, Medical Board (Patient Experience and Culture) Principal Resident Physician, Psychiatry, NTFGH

#### **Goh Sze Ling**

Manager Communications, NTFGH

#### John Li

Senior Manager Communications, NTFGH

#### Joshua Goh

Senior Assistant Manager Communications, NTFGH

#### Lee Hee Hoon

Director Allied Health, NTFGH

#### Lye Siew Lin

Deputy Director of Nursing Nursing Administration, NTFGH

#### Pearl Lim Li Jing

Assistant Manager Communications Office, NUHS

#### **Quek Yew Sing**

Director Office of CEO, NTFGH

#### Rachel Lee Chia Ern

Senior Manager Human Resource Management, NTFGH

## Rena Bay Ying Ying Senior Manager

Communications, NTFGH

#### Sarah Su Jin Jackson

Assistant Manager Human Resource Management, NTFGH

#### **Sharon Cheong Siew Ying**

Senior Assistant Manager Communications Office, NUHS

#### **Sree Darshini Nair**

Senior Assistant Manager Office of CEO, NTFGH

#### Tan Hwee Ping

Senior Assistant Director Community Relations, NTFGH

#### **Wendy Cheng Siu Han**

Manager Office of CMB, NTFGH

## CONGRATULATIONS TO ALL OUR JHC SPOTLIGHT WINNERS!