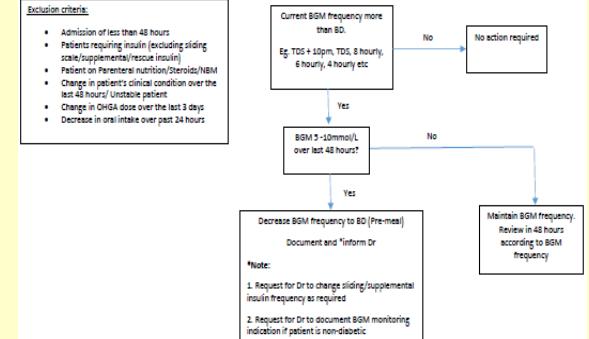


NUHS G.R.O.S.S. #706

Nurse-initiated reduction In Blood Glucose Monitoring frequency in Wards

What is Stupid? Why is it Stupid?	What was Implemented?
<ul style="list-style-type: none"> Unnecessary frequent BGM monitoring for patients without clinical indications Increased nursing workload with unnecessary monitoring Excessive patient discomfort from frequent pricking of fingers Increased costs for patients Nurses spending time calling doctors to change or amend orders 	<p>Nurses are empowered to make clinical decisions on BGM frequency, reducing the need to call doctors for order changes.</p> <div style="display: flex; align-items: center; justify-content: space-between;"> <div style="flex: 1;"> <p>Before</p> <ul style="list-style-type: none"> Blanket BGM TDS+10pm (total 4 times/day) orders for many patients including patients who do not require insulin 4-hourly or TDS monitoring for patients without clinical indication for BGM </div> <div style="flex: 1; text-align: center;">  </div> <div style="flex: 1;"> <p>Now</p> <ul style="list-style-type: none"> Nurses are empowered to modify the frequency of BGM based on criteria, reducing nurses' workload for unnecessary BGM monitoring Best Practice Advisory integrated into the system by the MI team, triggering alerts when patients meet BGM reduction criteria <div style="display: flex; align-items: center;">  <div style="margin-left: 20px;"> <p>Workflow for nurses to make clinical decision on reduction of BGM</p> </div> </div> </div> </div>
Impact	<ul style="list-style-type: none"> Time saved for nurses: 60mins / ward / daily (assuming 1 ward has 6 patients; each will save 10mins/day) redirected to other patient-care activities. Improve nurse satisfaction with empowerment. Cost saving for patients: \$4,410 (\$105 (before subsidy) x 6 patients x average 7 days)

Nurse-initiated Reduction in Blood Glucose Monitoring (BGM) frequency in wards

Nurses are empowered to make clinical decisions on BGM frequency, reducing the need to call doctors for order changes.

- **Total nursing time saved: 60mins / ward / daily** (assuming 1 ward has 6 patients; each will save 10mins/day) redirected to other tasks
- **Cost savings for patients: \$4,410** [\$105 (before subsidy) x 6 patients x average 7 days]



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NUHS G.R.O.S.S. #855

Improved Outpatient MediFund Application Process

What is Stupid? Why is it Stupid?	What was Implemented?
<ul style="list-style-type: none">Multiple assessments required for patients across different institutionsPatients experiencing stress and anxiety over reassessmentsAdditional travel time and costs for patientsWasted time for Medical Social Workers (MSWs), Social Work Coordinators (SWCs) and NUP Financial Counsellors conducting reassessments and time spent by patients travelling and attending sessions (2,630 hours/year)	<p>The NUHS Cluster MediFund application process was standardised across NUHS, eliminating redundant assessments for patients who previously had to reapply at multiple institutions.</p> <div style="display: flex; align-items: center; justify-content: center;"><div style="text-align: center; margin-right: 20px;"><p>Before</p><ul style="list-style-type: none">Separate Medifund application processes across institutionsPatients required multiple assessments even with same eligibility criteriaInefficient use of MSW time and resources</div><div style="text-align: center;"><p>NUHS G.R.O.S.S.</p></div><div style="text-align: center;"><p>Now</p><ul style="list-style-type: none">Reduced patients' touchpoints within the cluster as they no longer go to several institutions to apply for MediFund assistanceReduced number of assessments for patientsShared Financial Forms (FFs) across institutionsCluster MediFund has been implemented across NUHS except NUP who will onboard once National Billing System is up.</div></div>
	<p>Impact</p> <ul style="list-style-type: none">Reduction in reassessments: 595 patients no longer need reassessmentTime saved for MSWs: 1,992 manhours saved annually, translating to 1.1 FTEs

#855 NUHS Medical Social Services and Business Office

Improved Outpatient MediFund Application Process

The NUHS Cluster MediFund application process was standardised across NUHS, eliminating redundant assessments for patients who previously had to reapply at multiple institutions.

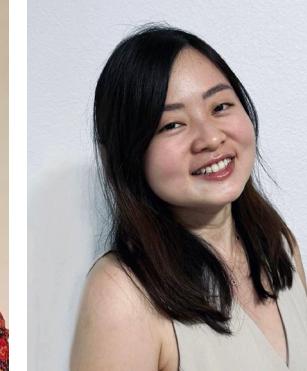
- Reduction in reassessments: 851 patients no longer need reassessment
- Time saved for MSWs: 1,992 manhours saved annually, translating to 1.1 FTEs



Laila, NUP



Diana, NUH



Elaine & Aishah, AH

Donna Yeo & Stefanie Teo, Business Office,
NUHS Corporate OfficeBoon Chee & Celine, Medical
Social Services, JHC

NUHS Get Rid of “Stupid” Stuff Success Story